

Have your Pets L♥VED by Pr♥fessional Pet Sitting Etc.

**Your Guide to finding the right
Pr♥fessional Pet Sitting &
D♥g Walking C♥mpany
for you and your pets**



Professional
Pet Sitting Etc.

By Dorinne Whynott, Owner

Pr♥fessional Pet Sitting Etc.

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Introduction

I would like to introduce myself, I am the owner, Dorinne Whynott.

I have really been in love with animals all of my life. You are welcome to check out my complete history , right on my website, "[About the owner, Dori Whynott](#)" (in my opinion, you should know about the owner of the company you will be allowing to care for your home and pets. It should be on their website. It is essential).

I started pet sitting when there was no such service available. Over the past decades, I have seen the popularity and the need for such a stress free service for pets and owners grow to amazing heights all over the world. I am very passionate about my company and the welfare of all pets. I hope writing this E-Book for you, will help give you insight and ideas on finding the right Professional Pet Sitting Company for you and your pets.

My company is very successful and growing every day. If you are in our service area and would like to join our loving family, please do. We will welcome you with open arms and love your pets as if they were our own.

However, if you already have a pet sitter who is all by themselves or a friend who really loves to walk your dog, please join anyway. We can always be your backup if anything ever happened. We are large enough that we do not want to take anything away from anyone but if we can be there for you and your pets, we will.

Also, I would like to be there for you if you are not close by or maybe you have your plan b, c and d covered. So, whether you use my company or not, if EVER you have any animal related question, I would be very happy to help you, if I can. I have an extensive animal background and know many people in the animal industry. If I can not help you may be I know someone who can. Just know that I am here for you and your pets and I thoroughly enjoy helping people.

Happy Pet Owning,

Dori

Dorinne Whynott

Owner

Professional Pet Sitting Etc.

[Watch our Videos on Pet Sitting And Dog Walking on our YouTube Channel](#)

[Check out our Complete list of Educational Blog Articles](#)

Highlights of the History of Professional Pet Sitting, Etc.

Professional Pet Sitting Etc. (PPSE) was started as a part time business in **1990**.

The business was established when pet sitting was not known to the public. In home pet care was a need that was voiced by clients at the animal hospital where the owner, Dorinne Whynott, worked. People and pets, just weren't happy with the only pet care choice of boarding.

In 1996, our logo, the heart with the paw print inside, was now our registered trademark/service mark. Our clientele grew to over 300 strong. Professional Pet Sitting Etc. joined in the technology age and became a member on the World Wide Web subscribing to America Online and developing their own website in 1996. We co-founded and became a charter member of the New Hampshire Pet Sitters' Association. We serviced 7 cities, Nashua, Hudson, Litchfield, Hollis, Amherst, Merrimack and Milford. Again, Ms. Whynott was the sole employee.

In 1997, we hired 8 employees, wrote our Policy and Procedure Employee Handbook and with that we were off. Over the past decades we have continually hired an amazing team of pet sitters and grow our family of pets and clients to a staggering number in the thousands.

We have created, updated and redesigned our website. We are continually adding as much educational material for our clients as possible.

In the past few decades that we have been in business, we continue to grow, learn, improve and educate ourselves to be the best we can be. Our online registration and reservation program has revolutionized the way we do business. Making it amazingly easy for our clients to update pet care information and make reservation from anywhere they can get online. Many are using their phones from all over the world and at any time of the day.

Our team of pet sitters continually out perform my expectations. The thing that makes me the proudest of my team, is that they truly LOVE the pets we care for. It is so hard for us when they must move away or visit the Rainbow Bridge.

Feel free to visit our website and read the entire full [History of Professional Pet Sitting Etc.](#)

Professional Pet Sitting Etc. Is the largest Pet Sitting Company in The state of New Hampshire and the oldest, established in 1990.

CREDENTIALS:

- *ONLY New Hampshire Pet Sitting Company in Business since 1990*
- *Awarded Pet Sitting Company of the Year By the NH Pet Sitters Association*
- *A+ Rating by the Better Business Bureau*
- *Decades of Pet Sitting Business Experience*

For client protection, we are:

- *Registered*
- *Insured, Bonded, Workers Compensation and other business insurances through Mourer-Forrester*
- *30+ Trained and Police Checked Employees*
- *40+ page Policy & Procedure Handbook*
- *Non-disclosure/confidentiality contracts*
- *Long term sitters, most have been with us for 3-14 years*

Over 30 years of cumulative progressive experience in:

- *Animal Health, Welfare & Education*
- *Dog Behavior and Training*
- *Pet Facilitated Therapy*
- *Veterinary Assistants on staff*
- *Animal CPR*
- *Dog Behaviorist/Obedience Trainer*
- *Bachelor of Science Degree, Psychology/Animal Science Major*
- *Rehabilitator of Problem/Abused Animals*
- *NH Licensed Wildlife Rehabilitator – Check out [Wildlife Information](#) on our website*
- *Some Pet Sitters are Rabies Vaccinated*

How do we choose our sitters –

- *First they must listen to a 10 minute recording if they are interested*
- *Fill out extensive application*
- *Review and check application*
- *Interview*
- *Orientation*
- *Police background check signed*
- *Non-Disclosure/No-compete signed*
- *Shadow a Senior Petsitter*
- *Senior Pet Sitter MUST approve*
- *Then and Only then, they are placed on our schedule*

Comparison Chart - Blog

Company Attributes	Professional Pet Sitting Etc.	Other Pet Sitting Companies	Friends, Kids, Relatives	Person working in a Vet Office
Registered legal business in NH	YES	maybe	no	no
Bonded	YES	maybe	no	no
Liability Insurance	YES	maybe	no	no
Workers Comp. Insurance	YES	no	no	no
Employees (not ICs)	YES	no	no	no
In Business since 1990, decades !!	YES	no	no	no
A+ Better Business Bureau rating	YES	no	no	no
Awarded Pet Sitting Co. of the year	YES	no	no	no
30+ sitters to cover you	YES	no	no	no
3000+ clients	YES	no	no	no
Emergency Back- up System of NON-related people if sitter is sick	YES	no	no	no
Will always cover you in an Emergency	YES	no	no	no
Premium services	YES	no	no	no
Owner History on Website	YES	no	no	no
In Business Yellow Pages if you lose phone number	YES	no	no	no
Online Registration System	YES	no	no	no
Online Reservation System	YES	no	no	no
Police Background checked pet sitters	YES	no	no	no
Someone makes sure visits done	YES	no	no	no
Give all medications	YES	maybe	no	maybe
Give Insulin/Fluid therapy	YES	no	no	maybe
Pet care 365 days per year	YES	no	no	no
1 - 4 visits per day	YES	no	no	no
Decades of Animal Experience	YES	no	no	no
800-1600 visits done in a month	YES	no	no	no
Service area Nashua to Concord	YES	no	no	no
Offer Overnight Service	YES	no	no	no
Offer 15 Mid Day/Dog Walk Packages	YES	no	no	no
Accept MC/Visa	YES	no	no	no
Company Policy & Procedures	YES	no	no	no
Your Information kept Confidential	YES	no	no	no
Help with your Pet Behavior Problems	YES	no	no	maybe
Hundreds of Testimonials & Reviews	YES	no	no	no
Never have to search for another sitter	YES	no	no	no

Professional Pet Sitters can help with your pets in many ways and for many every day reasons

There are an enormous amount of reasons you may need to use a pet sitter. Having your pets at home is stress free for both you and your pets. You can also check out all the Advantages and Benefits in the Table of Contents. Here are some reasons you may need a professional pet sitter:

- Your pet is too Young to leave alone for too long
- Mid Day Breaks while you are at work
- A supper visit if you are late at work
- You travel for work
- You like to go skiing for the day
- You love to go to Boston for the day
- You are rushed to the hospital, unexpectedly
- You have a planned surgery coming up
- You must go to a family function
- You are having your baby and will be in the hospital
- You have a newborn and do not have time to walk your dog
- You work from home and want your dog to get a good walk so he doesn't ask all afternoon
- Your dog needs more exercise
- You have a family member living in a nursing home or assisted living that allow them to have their pet with them but it is hard for them to bend over and clean litterboxes or take the dog out for a good walk
- You HATE scooping the litter boxes
- You HATE scooping the yard
- You like the freedom to go on day trips and need the cats to be fed
- You do not like needles but your pet is diabetic
- You HATE leaving your pets all alone at night so you schedule a pet sitter to sleep with your pets
- You already have someone to care for your pets but want a Professional Pet Sitting Company to be there as a Plan B
- Maybe you need a pet sitter, just in case

WHAT'S YOUR REASON?

You can use us as much as you need or as little as you need.

What to look for in a Pet Sitting Company - Blog

**Ten things you need to know to keep you and your pets Safe
when looking for a Reliable Pet Sitting or Dog Walking Company**



Danny

Professional Pet Sitting Etc., Dog Walking, Pet Sitting and Pet Care in NH

Since the economy has been a challenge starting in 2008, many pet sitting companies have gone out of business and left their clients searching for pet care when the need came. On the other hand, many people who had lost their job, thinking pet sitting was an easy way to make money, started offering pet sitting. These are known as Hobby Pet Sitters or Short Term Sitters. They just pet sit until they find something full time or they are doing it as a fun thing, not a serious business. BEWARE and check them out.

- I have heard many horror stories - one client told me she thought the sitter was not coming to let her dog out while she was at work. So she changed the locks. After two days, she called the sitter to see how things were and the sitter said everything was fine!!! How could they be fine, she could not get in to walk the dog with no keys.
- I had another person tell me they went away for a week and came home to find the payment gone but none of the food cans were opened for their cats, the food and water bowls were empty and the litter box full !! Cats were okay, thank God, they tore open the box of dry food and had the toilet for water.
- Another told me they had a person coming who was charging half of our prices but this person fell and injured their back on their property. This sitter had NO insurance and now the client's home insurance is paying out a nice hefty sum.
- Another pet sitting company used ICs (Independent Contractors), the client (who called me and told me what she went through) went on a cruise leaving her small, very scared, terrier mix to be cared for. The sitter was an independent contractor, so the company that the client hired to do the pet sitting, couldn't tell her what or how to do the job. An IC is a company all by themselves. They are suppose to have their own insurance and be able to do the job. The sitter was in her 30's and seemed nice but the sitter decided to have a dinner party in the client's home!! She invited 15 people, used the client's china (putting in through the dishwasher where the client found it). used all the client's candles (never replaced) and kept the dog in the basement (the dog NEVER went in the basement). The client was horrified. I told this person that she really needs to tell the company. She replied, that she was too upset and she does not like to make waves.

I hate hearing these stories because then these poor people think ALL pet sitters are bad. It makes it harder for good pet sitting companies. Please, check out the people who will be caring for your most beloved animals.

Here are 10 things to look for in a pet sitting company

Complete list of 31 things to look for can be found on our website or [click here](#)

- **1. First and foremost Is this company legal in every way?**

In NH there are certain things that need to be done at the state and federal level, to run a business. DBA's and sole proprietors must apply for a federal ID number.

- **2. Is the business trade name registered as a legal business in NH?**

You can call the state department and ask if the business name is registered or you can ask to see the certificate of registration. All businesses are required to register their trade name, to legally do business in the state of NH. Logos can also be registered as a trademark/service mark as well.

- **3. Is the business insured?**

Any person or business coming onto your property to do anything such as plowing, roofing, landscaping, housekeeping, pool maintenance, etc., should carry their own liability insurance, so that if they get hurt or they damage something it is not claimed against your homeowners insurance which may or may not cover the incident (leaving you to pay if they get hurt). You can ask to see a certificate of liability insurance.

- **4. Is the business bonded?**

Bonding insurance is basically an insurance stating that a company employee is not going to steal anything from you and if they do, the insurance covers any loss and then you and the company can prosecute the thief to the fullest extent of the law. You can ask to see a certificate of bonding insurance.

- **5. Is this a full time business, offered 365 days a year?**

You want to know that your pet sitting service is going to be there when you need it. Maybe you've made advanced reservations to go on a day trip, or business trip or vacation but what about the unexpected overtime, illness, hospitalization, car accident, or death in the family. You need to know that your pets will be cared for whenever you need them to be. One less worry in a world of worries. You want a pet sitting company that is there for you for 100% of emergencies.

- **8. How long have you been pet sitting?**

This is an important question to ask, because you do not want a new company that may not know what to do in an unexpected situation or that may shut down in a few months or years. Typically most pet sitting companies that do not stay in business shut down from their first year to their fifth year. A pet sitting company, in my opinion, should be in business for at least 5 years or longer, to ensure that they have run into a snag here and there and have practices in place to ensure visits are done and have a plan for emergencies (car breaks down, family emergency, death in the family). Also, to ensure that they will be there when you need them. I have seen many businesses that have been around for 6 and 7 years, fold in this economy from 2008 – 2012.

Many people have told me that they had a sitter, used them for a few months or years, then they called and they never return their call, or the company is on vacation, or their phone is disconnected.

Now you have to start searching and researching a new pet sitter. You want a company that will do all the research for you - police check, training, etc., so you don't have to. Plus, you want to know if one your sitter becomes ill, needs a vacation, needs a leave of absence, moves away – that there are back up sitters in place to take care of your pets.

- **9. KNOW the Owner's and the business history?**

Complete History of owner and Business should be accessible on their website.

A pet sitting company's website should be able to tell you who the owner is and what animal background they have. These are the people who will be guiding employees in the care of your pets. Even if the pet sitters have experience, it is the owners who must have the experience in order to allow or not allow certain things for the welfare of your pets. You should know what that experience is as well as when the business was started and how it has grown. If you cannot see this, ask questions. Why is it not available? Do they not want you to know? Are they hiding their name for a reason? This information should be readily available to you for the safety of you, your pets and everything in your home. If you find a pet sitting company with just 1 or 2 people, YOU should be researching them, doing a police background check on them, yourself and I would advise to copy their driver's license and license plate number if you do not have a large company checking them out.

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- **11. Do you have a business phone and can I find your business phone number in the phone book yellow pages or call information under your business name?**

You should be able to find your pet sitting company in the yellow pages and by calling information. Many pet sitting companies do not have a business phone, they just use their home phone which is frowned upon by the phone company. Or, they may use their cell phone, which may not always work in many areas and it is not found in the yellow pages or in information. You can tell if other companies have a business or personal phone by calling information or the way they answer the phone, if it is a personal phone they may answer by just saying "Hello" or they have a message with the business name and then personal names, using the home phone for double duty. This is unprofessional and can be confusing. Also if you lose the phone number, you can't call information, etc. This can be a big problem if you are on a trip, lose the phone number, something happened and you need to extend your trip. It is extremely important to be able to call information and get the phone number of your pet sitting company so that you can extend services in an emergency. This is a safety factor.

- **18. Do you have employees or independent contractors (IC) ?**

The reason they should have employees is to control the high quality of our pet sitting visits. The reason many pet sitting companies do not have employees has to do with money, it's cheaper to have ICs because they do not have to pay workmen's compensation insurance. This added expense of Workers' Comp. Insurance (WC), taxes and paperwork, is why many companies hire IC's. If a company values quality of service the added expense was worth it to be able to control the how, why, where, when and what of the company. An IC is a company all by themselves. WC is not required because an IC will get a 1099 at tax-time not a W2. IC's take care of their own taxes. So, if you hire Company #1, who then sells your reservation to their IC/Company #2, the original company #1, you hired cannot control the service that you receive from Company #2. There are specific guidelines from the IRS that explains what is an employee vs. IC. Plus, why use the pet sitting company if the IC is also a company, just deal with the IC !! Ask if they do W2s for their employees or 1099s?

Also ask what the company goes through when hiring. Do they have a process to ensure good quality pet sitters? Know this process BEFORE they are allowed to pet sit for you. From interviews, to a application, to calling all employment and personal references, copy driver's license and Social security card, background checks, etc. . All of this should be done by your pet sitting company to ensure the safety of your pets.

- **19. Have your pet sitters had a police background history check?**

We have found that many companies say they do this but do not, not sure why they would not want to protect themselves and you. Also, 1 – 2 person pet sitting companies will not do this on themselves, so I suggest you doing one on them. You may also want to copy down their license plate number on their vehicle as well.

I hope this helps you find a great pet sitting company.

There are many of us out there that truly want our companies to be the best for you and your pets.

If you would like to learn more ideas on what to look for in a pet sitting company and how our company stacks up, Read our entire article with the full 30 things of [What to Look for in a Pet Sitting Company](#).

[Go to Professional Pet Sitting Etc. Website](#) for more information on our company or click on "[New Client](#)" to contact us or register for dog walking or pet care.

Advantages and Benefits of using a Professional Pet Sitting Company? - Blog

If you have never enjoyed the Benefits and Advantages of using a Professional Pet Sitting company,

Here's what you can expect:

Advantages For Your Pet Include:

- In your home, your pet remains in his or her secure environment, where all the sights, smells and sounds are familiar.
- In your home, your pet follows his or her customary diet and exercise routine. Some pets get very depressed and may stop eating in a pet care facility
- Your pet is not traumatized by travel in a vehicle.
- In your home, your pet is not exposed to other animals, diseases, fleas, ticks and other parasites. Most pet care facilities do their best to keep things at bay, however, it only takes one infected pet to spread it from pet to pet in close quarters.
- In your home, your pet is not traumatized from other pets trying to fight with them (pets can go home with cuts, scrapes and bites) in a group environment at a pet care facility. Some pets become aggressive with other pets when they go home.
- Your pet will be less stressed left at home.
- Your pet will stay happy left at home. Some pets will come home with diarrhea, anxiety, destructive chewing, and other behavioral problems after being in a pet care facility.
- In your home, your pet will not regress in housebreaking. When pets are at pet care facilities, they are allowed to go to the bathroom where ever, whenever they want. Sometimes, these pets think it is okay to do at home also.
- Your pet will be happy in his/her home rather than in a cold, lonely environment away from home.
- Pets in their own home, do very well alone when you are away. Most pets are home alone while you are at work and at night when everyone is sleeping. We do recommend a visit in the middle of your work day and three (or 4) visits per day while you are away.
- Most importantly, your pet receives love and personal **ONE ON ONE** attention while you are away, whereas in a pet care facility it could be up to 25 dogs to one person (in some cases 25+).
- Your pet will not have to spend extra time away from home, due to the pet care facility being closed on a Sunday or a holiday.
- Shy pets, cats, birds, rabbits, guinea pigs and other small pets do better in their own home environment rather than in a pet care facility.

Benefits For You Include:

- **SAVE GAS** - we come to your home.
- **SAVE MONEY** - in multi-pet households, our prices will be less expensive than a pet care facility. You do not have to pay for extra days if you come home on a Sunday or holiday when pet care facilities are closed (your pet will be there when you arrive home no matter what time, even 3am!!).
- **SAVE TIME** - no need to take time out of your already busy day to drop off your pets or pick them up.
- As a registered client of a Professional Pet Sitting company, we will always cover you if you ever become hospitalized, have a family emergency or a death in your family. We will start pet care just as soon as possible.
- You are not inconvenienced (or traumatized!) by transporting your pet.
- You are not stressed having to drop off or pick up your pet in certain time periods. You will pay extra if you are late to pick up at a pet care facility.
- You do not have to impose upon a friend, neighbor or relative when you use our service.
- Your home is looked after as well, since most pet sitters provide crime deterrence.
- You can leave home worry-free, knowing your pet is in good hands.
- Once you are a registered client with a Professional Pet Sitting Company, You will NEVER have to worry about finding another pet sitter if they move away, if they come down with the flu, if they have a death in the family, if their car doesn't start, if they need to have a full time job, etc. Professional Pet Sitting has 38+ pet sitters on staff.
- **SAVE TIME** - Also you will never have to spend extra time checking on another pet sitter, pet sitting company (or every independent contractor). If you can not use a Professional Pet Sitting Company for any reason (maybe there is not one in your area), you should check police background, bonding, insurance and references yourself. A good Professional Pet Sitting Company will do all of the above for you on all employees, to keep you and your pets SAFE. Remember that if you check the pet sitting company and this company uses independent contractors, not employees, you MUST check out both, the company AND the Independent Contractor assigned to care for your pets.
- When using a Professional Pet Sitting Company, you can return home at any time of the day or night and find your healthy, happy pet eagerly waiting to greet you.

All in all, the majority of pets do much better in their own home, with a pet sitting service making visits. The pets that do not do well at home while you are at work, obviously will not do well when you go away. Aggressive pets are also not a good candidate for pet sitting. For a list of dogs that do well for pet sitting, Check out [Why Your dog needs a Mid Day Break in the Middle of your Work day.](#)

If you feel guilty placing your pet in a pet care facility, as is with the majority of us, do you and your pet a favor and leave them home with a Professional Pet Sitter!

What kinds of services do you have?

SERVICE LIST

Prices depend on a few things. Please call our office for pricing.

Our premium Mid Day/Dog walking visits start as low as 17, Pet Care Visits start as low as 22

Our services below can be a combination, you don't have to have all regular visits, you can have a few regular visits with extended visits for more playtime or whatever you choose.

- **House Check -**

This service is for people who take their pets with them or may have no pets and want their home checked while they are away. Great for crime deterrence. We will do a quick room check and walk around outside. We can bring in mail and newspapers.

- **Key Lockboxes**

These are made of the same high quality that all real estate offices use. These do NOT go on door handles. Mine is mounted to my door frame in between my main door and storm door. I have had mine for over 10 years and no one even knows it is there. These are great for anyone who likes to go for walks but does not wish to have keys on them or for that unexpected person who may need to stop by your home and needs to get in. Codes can be changed at any time. No batteries, it uses a push pin system that is safe.

- **Pet Care Visits Regular**

This service is for pet care while you are away. We can schedule 1 to 4 visits per day. We will give your pets fresh food and water, take your dog out for a bathroom break, scoop litter boxes, bring in your mail and newspapers. Gives treats and lots of loving. All visits include drive time to your home with the rest of the time to spend with your pets. These visits are 0 to 30 minutes long (0 minutes could be if you are home and do not cancel). Time spent in your home will depend on travel time, traffic, emergency with other pets, keys not working well in your door, and if your pets are stressed having someone there. If you want a guaranteed amount of time, please choose extended.

- **Pet Care Visits Extended**

This includes everything in the up to 30 minute visit with more time for your pets. So, if there are more things you want, like special food that you may have in the fridge, we can brush pets if they enjoy that, if you want us to wipe feet each time they come in, take for a longer walk, etc. All visits include drive time to your home with the rest of the time to spend with your pets. These visits are 30 to 60 minutes long. Time spent in your home will depend on travel time, traffic, emergency with other pets, keys not working well in your door and if your pets are stressed having someone there.

You can book the extended visit for 1, 2, 3 or more blocks of time. Just ask. The office will need to custom book for more than 1 at a time to ensure we have time in the schedule. Prices are per 1 extended visit.

***more than 8 pets will need to call the office for pricing

- **Add on 15 minutes to Pet Care/Mid day visits**

This can be added to the up to 30 or 60 minute visits. Just more time to give your pets attention!

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- **Dog Walk/Mid Day Visits Regular**

This service is strictly for the pets who are alone all day while you are at work. We will take dogs for a walk, play with your high energy cat, talk with your bird. Just so they can get the exercise and human socialization that they cannot get while you are at work. This is the most requested service and the ultimate gift of love to your pet. Who wants to spend all day every day all alone being bored, schedule us today ! We can feed during this time, but we do not scoop litterboxes (unless you add it on) or bring in mail and newspapers. This service is strictly for exercise and attention. All visits include drive time to your home with the rest of the time to spend with your pets. These visits are 0 to 30 minutes long (0 minutes could be if you are home and do not cancel). Time spent in your home will depend on travel time, traffic, emergency with other pets, keys not working well in your door, and if your pets are stressed having someone there. If you want a guaranteed amount of time, please choose extended.

- **Dog Walk/Mid Day Visits Extended**

This includes everything in the up to 30 minute visit above with more time for your pets. So, if there are more things you want, like brushing pets if they enjoy that, if you want us to wipe feet each time they come in, take for a longer walk, etc. All visits include drive time to your home with the rest of the time to spend with your pets. These visits are up to 60 minutes long. Time spent in your home will depend on travel time, traffic, emergency with other pets, keys not working well in your door and if your pets are stressed having someone there.

You can book the extended visit for 1, 2, 3 or more blocks of time. Just ask. The office will need to custom book for more than 1 at a time to ensure we have time in the schedule.

- **Every Other Day Visits Regular**

This is our minimum level of service for healthy animals only (no medical issues). For cats, birds and small caged pets only. We will scoop litterboxes, give fresh food and water, bring in mail and newspapers, give treats and love. See regular Pet Care Visits.

- **Every Other Day Visits Extended**

This is our minimum level of service for healthy animals only. For cats, birds and small caged pets only. This includes everything in the up to 30 minute visit above with more time for your pets. So, if there are more things you want, like brushing pets if they enjoy that, more loves and hugs, etc. See Extended Pet Care Visits.

- **Medications given orally or topically -**

This is for pills and ointments that must be given during a pet care or mid day visit

- **Medical Visit Regular**

For diabetic pets or pets that may need fluids. This visit will include up to 3 pets, with 1 who may need insulin/fluids. We will also do everything in a regular pet care visit. If you need a medical visit for one pet, all visits must be scheduled as medical visits, whether we are giving medication or not, because we will schedule a special sitter for the full reservation. NOTE - we are NOT veterinarians, we are animal people who know how to give certain medications. All medical issues noticed, will be referred to the owner or their emergency contacts, who will be responsible to notify a veterinarian.

- **Medical Visit Extended**

For diabetic pets or pets that may need fluids. This visit will include up to 6 pets, with 1 or 2 who may need insulin/fluids. We will also do everything in a Extended pet care visit. If you need a medical visit for one pet, all visits must be scheduled as medical visits, whether we are giving medication or not, because we will schedule a special sitter for the full reservation. NOTE - we are NOT veterinarians, we are animal people who know how to give certain medications. All medical issues noticed, will be referred to owner & their emergency contacts.

- **Overnights Stays in a Clients' Home**

Pet sitter's will stay in your home to care for your pets while you are away. Sitters will arrive approximately 9pm and stay to approximately 6am. Arrival/departure Times will depend on sitters schedule, any pet emergencies, weather and traffic. Sitters will perform a regular am and pm pet care visit with everything included in a pet care visit above. Client to provide a bed with clean linen, internet and tv with instructions on use. Reminders and other requirements will be sent with confirmation of your reservation.

- **Pooper Scooping Yard**

We can come in and scoop your yard for poop. This is for whatever we can clean in up to a 30 minute visit (includes travel time).

Client must provide proper pooper scooping equipment to scoop, this is to ensure that nothing is transferred from house to house. Also provide bags and a bucket

- **Add on Pooper Scooping**

This can be added onto a Pet care or Mid Day Visit. We can come in and scoop your yard for poop.

This is for whatever we can clean in up to a 10 minute visit.

Client must provide proper pooper scooping equipment to scoop, this is to ensure that nothing is transferred from house to house. Also provide bags and a bucket

- **Litterbox Clean**

Do you HATE scooping your litterbox, let us do it for you. We can come in and scoop it daily for you. Or do a one time clean, your choice. This is for whatever we can do within a regular visit of up to 30 minutes (includes travel time) Client must provide proper litter scooping equipment to scoop, this is to ensure that nothing is transferred from house to house. Also provide bags and a bucket

- **Add on Litterbox Scoop**

Do you HATE scooping your litterbox, let us do it for you. We can come in and scoop it daily for you. This service can be added to your mid day visit. Client must provide proper litter scooping equipment to scoop, this is to ensure that nothing is transferred from house to house. Also provide bags and a bucket

This is for whatever we can do within a 5 minutes.

Why is it important to complete my registration profile online?

As of April 1, 2013, Professional Pet Sitting Etc. have gone to a 100% online registration and reservation program.

It took approximately, 6 months to research and review the available programs out there. The Program we decided on, has been used for many years by numerous large pet sitting companies all over the world. The program was chosen for its ease of use, continual upgrades, pet sitting company interviews conducted, and the swift technical support if ever needed.

With our online reservation system, this system, makes the possibility of an error virtually non-existent.

For accuracy all reservations must go through our online system, To be able to schedule a pet care visit or to meet a sitter or whatever you need, you must have a login and password (which we will send you with step by step instructions). Once you have this, you go online, agree to our service agreement (like all businesses have) and then you must input your **credit card information** (you will be asked to call it into our office for emergencies as well). This is the way the program is set up, we do not have a choice as to when you would input this information. Then you put in all of your pet care and home information. Once your information is approved by our office, you will be able to view it online and make changes as you need to.

Now you can make a reservation for any of our services.

This program enables our sitters to instantly check their online schedules, and you can check and see, if you did make that reservation?

It also, gives our you the ability to change and update the home and pet care information 24/7.

Your pet car, home and credit card information will be in your protected file in our office in case our computer crashes AND it will be online if anything EVER happened to myself, the owner or if the office were to be lost in a disaster or fire. Hopefully, that will never happen but if it does, your information is protected just in case, so we can continue to care for your pets no matter what.

This is just another way, a Professional Pet Sitting Company works to keep you and your pets safe.

Why do I have to register online first if I just want to do is meet a sitter?

As stated above, everything must go through our online registration/reservation program for accuracy. That is how the sitters get their schedules.

If the sitter already has all of your pet care information, instead of rushing and gathering all this information at a meeting, our sitter can spend all that time getting to know your pets, which is essential.

Plus, there are many clients, who either know our reputation or after going through our complete registration, feel comfortable enough that they choose to not set up a meeting.

What kinds of pets do you care for? - Blog

It's Not all Dogs and Cats!!

We literally care for most pets from mice to horses. We are NOT experts on any type of pet. We feed the food you prepare and leave out for a particular pet. If you have multiple foods for multiple pets, please make sure that all food is next to the cage or clearly marked with type of pet (bird, bunny, etc.) and the pets name and location. Horses and larger animals will require a person who has experience with them just for the mere fact of liability and because of that, their care may not always be available. The same goes for specialty pets and reptiles that may need care outside the scope of our policy. For the safety of our sitters, we can no care for any aggressive or unpredictable pets. See The section Tips to get the most out of your pet sitting experience.

We have cared for:

Cats

Dogs

Rabbits

Hamsters

Guinea pigs

Fish

Chinchillas

Chickens

Goats

Llamas

Birds

Pot Belly pig

Horses

And much more.

As you can see, it's not just dogs and cats that we care for.



Professional
Pet Sitting Etc.

How many Pet Sitting Visits do I need per day? - Blog

This is an answer only you can answer. It is important to make sure that you have a schedule of visits that match the needs of your pet. General time periods are :

- Morning – 6am – 9am (with dogs getting out before 8am)
- Mid day - 1030am – 230pm
- Supper – 4pm – 7pm
- PM – 7pm – 9pm

What is your pets' normal routine?

If you are home all day long and your dog is used to going out 5-6 times a day, you may want to go with our maximum of 4 visits a day or book in a Pet Sitter to stay overnight and add a mid day and supper visit.

If you are at work all day and your dog is used to going out before and after work, you may want to consider 3 visits a day. Please consider giving him a break in the middle of your work day, see Why should I have a Professional Dog Walker for my dog During the Day?

When deciding on the number of visits needed, here are some Factors to consider :

- Is your pet young or elderly
- Is your pet on medications
- How many times do you normally let your dog out
- Is your pet used to a lot of companionship/exercise during the day
- How many times is your pet fed in a day

We suggest for the next week, think of the above questions. Keep a log of outside time, playtime, feeding time, any medications if any. We understand that your budget may be a concern as well, but please do not skimp on your pets' care. Remember that you can mix and match length of visits as well. Maybe, in the morning you will schedule an extended visit to feed, scoop litterboxes, bathroom time then a nice 25 minute play ball session, then maybe a shorter regular visit in the middle of the day and another extended visit at night so they get in a nice play session and a walk before bedtime.

Get your pets accustomed to the schedule you have reserved.

If you have made a reservation for a sitter to visit 3 times per day and your pet goes out to the bathroom 6-10 times per day, Your pet may have accidents and feel horrible or be in discomfort. If your pet is old/young, needs to go out often or if you have a pet that is used to you being home 24/7 or has anxiety when left alone, Maybe your pet needs to be in an easy to clean area or an area that has no hazards or maybe you need to book a sitter to stay overnight with your pet with a few visits during the day. These are possible things to consider and you may need to adjust the reservation or talk with your pet sitting company to come up with alternatives and adjustments. You can find out if the reservation you booked is right for your pet just by doing the same routine everyday for about 2 weeks prior to you leaving. Only let them out for those same times, no longer. Feed them at those same times, see how long it takes for you to get everything you want the sitter to do and how long it takes for your pets to eat, go to the bathroom. That way you will know if what you booked will work, if not you can adjust to more visits, more time or an overnight. Keep in mind that for some pets, any change in routine will upset them and they may have accidents in the house, even if they haven't done so in a long time, even if you booked adequate visits.

Whatever you decide, your pets will always be happier in their own home rather than anywhere else.

Do I need to meet a Sitter First?

That is another question only you can answer.

If you feel more comfortable meeting a sitter and introducing your pet to the sitter, go ahead and schedule it. It is in the drop down menu in the reservations.

We do try to keep the same sitter coming every time you use our service but it may not always be possible.

We always tell people that whatever you want the sitter to know, must be written down because if your sitter ever became ill, had a family emergency, a flat tire or a much needed vacation, your pets could be cared for by any one of our pet sitters at any time because your pets care is our top priority.

Will I have the Same Pet Sitter?

We prefer to have one pet sitter coming and going each time you use our service when you go away. It makes it easier in the office for scheduling and payroll. It is also easier on the pets as well as the pet sitters, however, if any sitter ever becomes ill, has a family emergency or vacation, it could be anyone of our pet sitters to make sure your pets are cared for because **your pets are our top priority**. For mid-day clients, we will have a minimum of 2-3 main pet sitters coming in. All clients benefit with up to 30+ back up sitters in case anything does happen.

Since 1990 (when we started), anything and everything has happened and because of the way our company is set up, when something does happen, the transition of another sitter coming to your home and taking care of your pet happens very smoothly. Your pets' care is our top priority. We do all of this so you never have to worry. You come home, see your pet has been cared for and everything is fine. This set up enables great pet care and comes with years of experience and knowing what works. Smaller companies cannot do this or do not know how, leaving many clients with no service. One pet sitter in her own company, got very ill and had to have an inexperienced neighbor cover her pet sitting visits!!

We have had a few people tell us that another company GUARANTEES the same pet sitter. That is impossible. No one can guarantee that a person will NEVER become ill, NEVER have a family emergency, NEVER have a flat tire. That is a guarantee doomed to fail.

We will always have you covered. If you have a confirmed reservation with us, you are covered.

What Happens if my Pet Sitter can't come?

Leaving your pets in someone else's care is a HUGE decision. You do NOT want to be worried about what is happening at home on your vacation. A vacation that you waited all year to go on.....

Now imagine getting a call as you are sunning on a Hawaiian beach. The caller is your pet sitter. She states that she will be unable to continue pet care for you because she has a family member that has just been rushed to the hospital.

Or Imagine being at work and getting a call that your dog walker can't take your dog out today because she has come down with the flu?

Or worse, you get home and no one came.....

What are you to do?

The great thing about having a big pet sitting company like ours.....

We have over 30+ pet sitters to back each other up if something happens.

Our team of Professional Pet Sitters are always in touch with one another, if anything happens to any one of our sitters, they can instantly call each other and make sure that any pets they can not care for are transferred to their back up.

This is our huge safety net to always ensure that every pet in our care is covered at all times.

In the decades that we have been in business, we have found that ANYTHING can and has happened. We have policy and procedures in place to make sure that all pets in our care are cared for.

What Happens at a Pet Sitting Visit? - Blog

What do Professional Pet Sitting Companies offer?

PEACE OF MIND

You have probably never given much thought, to just how much time and effort, you put into your pets' good health and happiness. We have.

When you are gone, many things have to be done on a daily basis, to make certain your pets are safe, secure, comfortable and happy.

We go through a checklist every time we visit with your pets.

So, What really happens at a Pet Sitting Visit?

That really depends on what you want and what your pet needs.

Generally, here is what a Professional Pet Sitter will do:

- At the moment a pet sitter arrives at your home, they look around even before getting out of the car, to see if everything looks okay.
- Picks up any mail, newspapers and unlocks your door.
- Puts in any Alarm codes if needed (hopefully, we won't set it off)
- Gives puppy and kitty greetings
- Takes dogs out in case they are crossing their legs.
- Has playtime and bathroom time
- Checks food bowls, washes and fills for every pet
- Check water dishes and refills
- Give treats (if allowed)
- Scoops Litterboxes
- Puts all pet waste outside or in a garage outside of home to prevent smells.
- Goodbye kisses and hugs
- Restores alarm if needed
- Locks doors
- Goes to our next scheduled visit

You do most of these things, automatically, when you are at home. Isn't it comforting to know, that someone is going to go through a checklist each day and do them for you while, you are away?

Professional Pet Sitters give loving, compassionate, confidential, reliable, responsible, trusting, experienced pet care.

Mid Day Visits are a little different. The time is spent one on one with your dog for a bathroom break, exercise, fresh air, playtime in the yard, and lots of TLC Hugs and treats!!

What could be better!!

**As one of the largest New Hampshire Pet Sitting Companies in New England,
We work hard to keep you and your pets safe while you are away**

Author, Dorinne Whynott, Owner of [Professional Pet Sitting Etc.](#)



Raji- As one of the largest NH Pet Sitting companies, we have cared for thousands of pets every year since 1990, we are always thinking of safety.

As one of the largest NH Pet Sitting Company, who has cared for thousands of pets every year since 1990, we are always thinking of safety.

- **We deter people from targeting your home while you are at work or away!!.**

Whether we are walking your dog every day in New Hampshire or caring for all your pets while are away or just checking on your home with NO pets while you are vacationing in Florida, We are coming and going making your home look like someone is there. We bring in your mail and newspapers so they don't pile up outside. Also, it's advisable to NOT stop your mail or newspapers because that indicates to those employees you will be away, making your home a possible target.

One day, our pet sitter, Richalie, was going to one of our daily mid day visits to exercise 4 awesome dogs. When she pulled up, she noticed a car parked out front but down away from the driveway. It was an older car with signs on the side that said National Grid (a heating service), then she saw a gentleman walking around out to the back of our client's home.

Richalie got out of her car, and the ex- army person that she is, followed him around back, saying, " excuse me, can I help you?" The man kept walking, never looking back and even sped up a bit and said he was looking for.....and gave the address across the street. Richalie yelled, since he was way ahead now, going for his car, that he was at the wrong address. She immediately wrote down license plate and description as he got to his car, pulled the signs off, got it and

Have your Pets L♥VED by Pr♥fessi♥nal Pet Sitting Etc.

drove off!! We called police and the owner. Come to find out, houses were being targeted in that area and the information our sitter obtained help to track down the culprits!!

- **We are also checking on your home, making sure everything is okay with your home.**

Our petsitter, Betty, was doing a routine mid day visit to exercise 4 great dogs as well, different home. When she arrived and opened the door, she was greeted with black thick smoke. She immediately got the dogs outside and called the fire department. I called the owner but she was not reachable. The fire department checked the house from top to bottom and ascertained it was a faulty oil burner. He shut the furnace off and opened windows to air out. It was spring and the temp was in the 60s so it wasn't cold. After the house cleared quickly, the fire chief said it was safe for the dogs to go back inside now. Finally, got the owner and explained what happened. She was grateful. If the dogs had stayed in that black smoke until she got home 6 hours later, we aren't sure if they would've been okay or if the oil burner would've progressed to something worse.

- **We also have checked on elderly family members of owners!**

We've had visits where an elderly parent was home and we would go and exercise pets while a client was working. On one occasion, we were to visit a 95 year old woman who was in her own townhouse but it was a facility where nurses and staff visited throughout the day for blood pressure and to make sure meds were taken and that they eat properly. This elderly woman could get around and take care of herself in her home but walking the dog once in the morning and night was too much. So, we did it for well over a year, 7 days a week. One day, the sitter arrived to find her on the floor unconscious!! We called the staff who rushed over. She had apparently suffered a stroke. The staff were not scheduled to come in until the next morning. We were told, if we didn't go in for that night visit, she would've passed away by morning. We had got there in time and she had some major speech problems but that was it!! We went on to help her for a few more months until she needed more around the clock care and the dog went to live with her daughter.

- **We will never put your address or name on your keys.**

We have ID numbers and pets names. Accidents do unfortunately happen and I've heard horror stories of other sitters dropping keys and not so kind people using them. The other thing we do, is put a note on the back of our key tag that states "if found please call 888-8088", our office number.

- **We will never advertise you are away while you use our service.**

Our sitters DO NOT have any business signs on their cars when they go to your home. They may have one of our bumper stickers that we also give clients (our pets are loved by Professional Pet Sitting Etc.). Signs on vehicles or cars wrapped in the pet sitting business information is a great way to bring attention to someone away. Our sitters do not wear T-shirts advertising our business either. We've had many people ask us why? Why do we not want to advertise while driving around or walking clients pets.....we would be a huge NEON sign, come target this house....no one is home!!!

As one of the largest NH Pet sitting company that cares for thousands of pets, We do much more but here are the top 5 ways we work to keep you and your pets safe. Did you know that we did these safety features? Does this make you feel safe? If you have other ideas please send me an email, we always love to hear great ideas.

Look for a Company that will give you Peace of Mind and Safety

Author, Dorinne Whyntott, Owner of [Professional Pet Sitting Etc.](#)

There are very few pet sitting companies across the United States, that have been around as long as our company. Over the past decades, many clients have called us, stating that they were apprehensive to try a pet sitter again because they had had a horrible experience.

Here are the top 3 Mistakes these clients made:

1. Going by Price

We all understand that money is an important factor in everyone's life. However, just like everything, **YOU GET WHAT YOU PAY FOR** and pet sitting is no different. The main reasons most pet sitters are charging a low price is inexperience, not being in business long, no insurance, trying to make money fast, and no background.

You want to hire a professional pet sitter and have peace of mind along with security. To have those things, a professional pet sitting company has to have certain things in their company. See [Top 10 Things to look for in a Pet Sitting Company](#)

- **Registered as a legal business in the state** - to do business in NH the business must be registered in the state, they must pay a registration fee and fill out paperwork. **Liability insurance** - any person or business coming on your property to do anything **MUST** have and pay for liability insurance. If not, if they get hurt on your property, **YOU** and **YOUR** insurance will pay out. Check your State.
- **Bonding** - Anyone who has a business with employees who will be entrusted with your home and pets, should have and pay for bonding insurance
- **Payroll taxes & Workers Comp. for employees** - if you want to have a company that controls the quality of care provided to your pets, then you want a company that has policies and procedures to do that and the only way that can happen is if they have employees.

To have all of the above, the national average price range for the up to a half hour visits is 22 - 35 per visit. We are a very large company and fortunate enough to cover everything and still be on the lower end for cost. You receive much more than just the service you request from a Professional Pet Sitting Company. Companies like ours, really check out their sitters, they train them, they check and make sure that visits are done. Smaller, cheaper, companies do not have the manpower or the time to ensure visits are done.

What a client told us happened to them when they used a very cheap pet sitting company that used ICs (companies that use ICs can be cheaper because they do not have the expense of payroll taxes, worker's comp., etc.) -

- The IC was sent to the home to care for the dogs as instructed (ICs can not be told what to do, or be controlled, research the Federal Law for ICs). She did the first two visits. On the second day, this IC decided to have a dinner party in the client's home. Yes, you heard right, a dinner party! She placed the dog in the basement. Made the dinner, used the client's candles and china. Guests arrived, ate, mingled and left. IC then somewhat cleaned up, put the china in the dishwasher (NOT dishwasher safe), never replaced burned candles. When the client came home, she found her dog in the basement. The dog was fine and did have food and water but she **NEVER** put her dog in the basement. Her neighbor proceeded to tell her what went on in her home and as the client looked around it was confirmed with the evidence she found. As the client was telling me, I asked if she told the company owner. She replied No, I am not confrontational, I just will not ever use them again!! But that means, it could happen again.
- Another was using a company for Mid Day Dog Walking and suspected that no one was coming, so she changed the locks on her home without notifying the sitter. After two days, the owner called sitter to see how things were going with her dog. The sitter said everything was going fine walking her dog!!!

2. Hobby Pet Sitters -

These are pet sitters who may charge close to a Professional Pet Sitting company but many are just under in price and do not do any of the above.

- They have no overhead and therefore you are not protected if any happens.
- May or may not be registered, bonded or insured
- Website has little to no information
- No owner history
- Pet sitting is not available to you 365 days per year
- They do pet sitting on the side for fun, maybe to make a few extra bucks.
- They may be nice people and do a good job but this is not a priority business for them.
- If they are charging under the National average, chances are they are not carrying the proper insurances, etc.
- Also, there is no one to check up on them to ensure they went to your home nor is there any one making sure they are who they say they are.
- Many times you are left hanging if they get a full time job, go on vacation, get sick.
- No emergency Backup system in place when something happens to them.

What a client told us about their neighbor who had used a Hobby Pet Sitter-

- A hobby pet sitter was caring for a person's dog and she fell down the stairs in the back of the dog owner's home. She had severe back injuries and sued the dog owner and the home insurance because she had no health insurance.

3. Asking Kids and Neighbors -

These are people that you know and this may make you feel great.

- They may help you as a favor to you but do they really know your pets?
- Will they really come every day as you asked, 3-4 times in a day?
- Will they forget?
- Will they really care for your pets as you want them to be cared for?
- Will they know what to do in an emergency with your pet?
- What happens if they have an emergency?

What client's have told us about what happened to them using kids and neighbors-

- We have had people tell us that their neighbor's child had a party with friends in their home
- A neighbor couldn't stand the litter box, so they just didn't clean it.
- A neighbor became ill and didn't feel well enough to do the night visit for the dog, so the dog went to the bathroom in the kitchen.

If you want Peace of Mind and want to ensure that your pets are well cared for, **please research your pet sitter.**

Ask questions, read what is on their websites.

Again, you are ALWAYS welcome to call me.

Does my Cat really need a Pet Sitter? - Blog

Over the years, many people have called and asked for pet care for their dogs and when we ask if there are any other pets in the home, people have replied, we have a cat but you won't have to do anything for her.....

A Professional Pet Sitting Company can not and will not neglect any pets in a home while you are away. We will give them all fresh food and water and check on them to make sure they are okay. We LOVE all animals.

We have been told - My cat only needs to have a visit twice in a week

Minimum level of service for a cat is every other day and we are not happy with that. Many Pet Sitting companies require daily visits because Too many things can go wrong.

- We have seen a cat who was playing got so wrapped up in a lace tablecloth that he was mummified and couldn't move by the time we got there.
- We had a cat somehow got the bathroom door closed with her locked inside, no food or water but she did go to the bathroom in the bathtub.
- We had a cat get his foot stuck in a box spring, had to have the owner's emergency person come and help us get him unstuck. He was okay but did spend in day in the hospital with a swollen leg. It was sprained, not broken.

The moral of the story, is to please make sure that your cat has someone caring for them. As well as every single pet in your home, even the fish.

Preferable, all pets should have a responsible person checking on them once a day. If cats are sick, they are VERY good at hiding it, even from you. In many instances, when the cat is showing symptoms that we can now notice, if someone isn't coming every day, it could be serious in 24 hours. Even that is a long time.

Do NOT rely on any mechanical devices - We have seen automatic feeders malfunctioned more times than I can count, just give us old fashioned dishes. Electric litterboxes are known to burn out motors if one spec of dirt gets on the electric eye, give us a regular litterbox and a good heavy duty litter scoop (please no slotted spoons), and please don't leave water fountains on, they get slimy, are hard to clean and sometimes hard to refill, leave two to three large water bowls, let us know where they are and we will refill. Due to these unreliable devices, we will not use them.

Here are a few things to consider –

- Your cat does get lonely, even if she is shy
- Never rely on electronic feeders, too many of them have malfunctioned (NEVER use [canned food](#) in these)
- Free feeding or leaving lots of food out (leads to obesity, some cats eat it all in the first day, leaving them hungry for the rest of your trip)
- Your cat may become sick
- Your cat may get themselves trapped
- Never leave your cat outside unsupervised and go away (too many horrible things could happen)
- Will you have Peace of Mind

We have heard it all. Many people state, they are fine on their own.

Yes, they are fine until they are NOT.

Give the Ultimate Gift of Love to your pet - Mid Day Let Out

Author, Dorinne Whynott, Owner of [Professional Pet Sitting Etc.](#)



Rascal - Professional Pet Sitting Etc. Pet Sitting NH, Dog Walking NH, Pet Care NH, Mid Day

A break in the middle of your work day is the ultimate gift of love for your pets. Pet Sitting Companies offer these breaks by making visits to your home while you are at work. They can be scheduled for every Monday through Friday or every Monday-Wednesday-Friday or however you wish to schedule it to benefit your pet the most. It is generally the most requested service in a pet sitting company for dogs but as you will see, it can be for any pet.

All pets need a break during our long work days, double shifts, unexpected or planned overtime. Pets can only go for so long without needing to go out. It can be agonizing for a grown pet to even think of having an accident in your home. If you work or are away from home 6 hours or more per day, you may want to consider a mid day break for our pets.

In a highly professional pet sitting company (see [What to Look for in a Pet Sitting Company](#)), A trained and qualified Professional Pet Sitter will let your pet out to go to the bathroom, get some fresh air, stretch and let off some anxiety, play with toys or play ball, have some treats and always get lots of TLC and personal attention during the day while you are away at work. The biggest plus is the one on one attention that your dog receives. Hugs, love and treats are all part of the attention and the best part for your dog and pet sitter !!

Pets need human interaction - Most pets really need human interaction. Being home alone all day every day, some pets get depressed. They just sleep. Inactivity, boredom, depression can lead to other problems, like obesity and health issues, as well as destructiveness and other behavior issues.

Here are a few pets who would benefit from a mid day visit:

- **Puppies** (dogs under a year old) - Very young puppies that are not house broken yet may need 1-2 breaks while you are at work. They need a bathroom break about every 3 hours.

Have your Pets L♥VED by Pro♥fessional Pet Sitting Etc.

- **Elderly Dogs** (dogs 7 years and older) - as dogs age, just like us, they may need to go to the bathroom more often.
- **Adopted Dogs of any age** - newly adopted dogs in a new home may not be on a schedule yet. Having a break in the middle of the day, helps them acclimate and not be so lonely coming from a kennel type environment where there were lots of people and attention.
- **Crated Dogs** - dogs that are crated should be let out of their crates every 3-4 hours to stretch their legs.
- **Pets with any health issues** - a pet with a health issue may benefit from having someone check on the during the day, just to make sure they are okay. It not only gives you peace of mind but the pet also benefits. Happy, unstressed pets boost their immune systems.
- **Pets with general Anxiety/nervousness** - pets who are generally nervous or have anxiety benefit from a break. Sometimes just expending that nervous anxiety in a walk or playing ball helps them to stay calm later in the afternoon.
- **Pets who are destructive** - Destructive pets need to expend that energy in a constructive way so as not to destroy the house or something that may be harmful to their well being, like electrical cords. Destructive pets for their safety may need to be crated, a pet sitter can come and give them that much needed break and playtime. If you have a dog who is so destructive, he has chewed through his crate (yes, that has happened), working with a behaviorist, trainer along with having a pet sitter can help in the long run.
- **Pets with Separation Anxiety** - Separation Anxiety pets do benefit from Mid Day Visits, however in extreme cases they may benefit from staying with a friend or relative during the day. Someone who can give them calm constant companionship. If that is not possible, for their safety, they need to be crated and a pet sitter can come once or twice during your work day. Separation Anxiety pets also do well working with a behaviorist, trainer along with having a pet sitter, routine is very good with these dogs.
- **Pets who are prone to bladder issues and those who are not** - Bladder issues can be genetic but they can occur in any pet. Holding urine for long periods of time can heighten the possibility of a pet developing a bladder infection just by the mere fact that any bacteria in the bladder has more time to multiply. If you have ever had a bladder issue, the constant pressure is annoying. This is best prevented with plenty of constant water available and regular bathroom breaks.
- **Pets who are prone to urinary tract infections and those who are not** - the same issues for bladder infections can also create more urinary tract infections, allowing bacteria to multiply over time rather than expending on a shorter time span. If you have ever had a UTI, the pain is horrible. Again, prevention is best with plenty of constant water available and regular bathroom breaks.
- **High energy dogs** - dogs with a lot of energy will definitely benefit from more exercise. For these pets you may want to book the extended time slot.
- **Dogs who are overweight**- as with any pet (or human), excess weight increase all kinds of health problems as time goes on, regular daily walks can help keep pets in shape and healthy. Some health risks for overweight pets are diabetes, heart problems, joint problems, arthritis and more.

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- **Pets with some behavior problems** - Mid day Let out may help with many behavior problems associated with boredom and being left home alone for many hours each day (such as anxiety, chewing, destructiveness, etc). Pet Sitters are not trainers, however, regular routine of walking on a daily basis, does help many pets for many issues.

Dogs NOT good for Mid Day Let Out Service:

- **Aggressive/Biting dogs** - The only pets that are not a candidate for Mid Day breaks from a pet sitter are pets that are aggressive or biters. This is simply for the protection of the sitters as well as the pets. We simply cant have our amazing sitters harmed in any way because they have so many pets to care for!!

Here are a few other things:

- **You Don't need Mid Day visits but could use another time period.....**Mid Day let out visits are generally in the middle of the day but most pet sitting companies can book you in for other times on a regular basis.
- **Do you work from home, No Problem** – Many of our clients work from home, but still have us come to exercise their pets. This keeps the pets on a consistent schedule and allows you to concentrate on your work.
- **Do you have an elderly or disabled person at home, No Problem** - we have a few people who are home when we come, maybe they can't walk the pet because of a disability or maybe they don't want to!
- **Did you break your leg? - we are so sorry but we can help walk your dog.**
- **Too busy to exercise the dog** - Are you really busy with your job and by the time you get home the last thing you want to do is go out again - we understand, everyone has a finite amount of time but we can help keep your pets exercised and on routine.
- **How long will you stay with my pet** - That's up to you. You can make reservations for up to a half hour or add on for an hour or if you want 2, 3, 4 hours !!

Did you know;

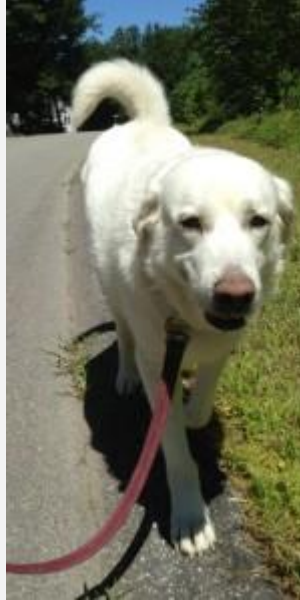
- **A Mid Day Break is Animal Welfare Recommended?** - many animal welfare organizations will not adopt a pet to a home if there is no one home all day and a break is not given.
- **Other Help** - If you book for a Mid Day Service, many pet sitting companies may be able to help you with other things as well, like adding on pooper scooping the yard or Litterbox Maintenance

Simply put - A mid day break is good for your pet's physical and mental well being.

Mid Day breaks are so important for pets that we ask you to Please give ALL pets a break in the middle of your work day every day, whether we provide this service for you or you come home every day at lunch or have a friend, neighbor or relative come in for you.

Mid Day visits in your home may be better than Daycare for you and your dog

Author, Dorinne Whynott, Owner of [Professional Pet Sitting Etc.](#)



Juliet 2013 - Professional Pet Sitting Etc. Pet Sitting NH, Dog Walking NH, Pet Care NH, Mid Day

Our most requested service is our Mid day Let out. Our pet sitters make visits to your home every day while you are at work Monday through Friday or whatever your work schedule may be. Some people have asked how our mid day service is more beneficial.

Here are a few benefits of Mid Day Pet Sitting service:

- **Saves Money** - in most cases pet sitting visits cost less, even for one dog. However, our visit prices are for up to 3 dogs, so it saves ALOT when you have more than one dog. Plus, no penalty cost if you have to pick up late (they are already home!).
- **Saves Gas** - since we come to your home, there is no need to use extra gas bringing your dog anywhere or using more gas to pick them up
- **No Stress for you** - many daycare facilities have rules about drop off and pick up times, so if you must leave really early in the morning or get out of work later at night, you may need to have someone else drop off or pick up your pet. If you are running behind at work your stress level may increase if you are getting close to the Daycare's closing time
- **No stress for your dog** - if your dog is not a dog that loves to go for rides or gets cars sick. Also, many dogs get stressed when in a new environment and every time a new dog comes into the "pack" (facility).
- **Saves Time** - since we come to your home, you don't have to plan extra time in the morning or after work when you are tired. If you are running late in the morning and don't have time to drop off our dog, he will be home all day without a break (unless you call us). Or if there is snow, all that extra morning time will be eaten up clearing off your car just to get to work. Not to mention the extra time to get to work since traffic will be slower in bad weather.

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- **Saves more time** - with a click of your mouse on a pet sitting company's online system you can book an extra supper visit, you can add extra time, you can go on a regular schedule for mid day let out and book every Monday - Friday or every mon-wed-fri or whatever your schedule is, even if it is sporadic.

A good Professional Pet Sitting Company will have an online reservation system, which will allow you to make all reservations 24/7, 365 days per year and you can update your personal pet care information any time you wish.

Also, a Professional Pet Sitting Company will be able to care for your pets 365 days per year. Daycares, unless they are boarding facilities as well, can not. Even if they can board your dog, can you pick your dog up at 3am when your flight comes in?? Probably not. If your pet is home all snuggled in his bed, he will be there waiting for you no matter what time you come home.

In a highly professional pet sitting company (see [What to Look for in a Pet Sitting Company](#)), A trained and qualified Professional Pet Sitter will let your pet out to go to the bathroom, get some fresh air, stretch and let off some anxiety, play with toys or play ball, have some treats and always get lots of TLC and personal attention during the day while you are at work. The biggest plus is the one on one attention that your dog receives. Hugs, love and treats are all part of the attention and is the best part for dog and pet sitter !!

Pets need human interaction - Most pets really need human interaction. Being home alone all day every day, some pets get depressed. They just sleep. Inactivity, boredom, depression can lead to other problems, like obesity and health issues, as well as destructiveness and other behavior issues.

Here is a link to my other blog for more information on Mid Day Let Out/Dog Walking

[Why your dog needs a break in the middle of your work day](#)

Here is how a Daycare is different from Mid Day Let Out;

- **Daycares do not give your dog one on one attention.** Attendees are busy watching over many dogs. If you see your dog clinging at anytime to an attendee instead of out and about with the dogs, your dog is not interested in Daycare.
- **Dogs maybe crated at many daycare facilities** - many facilities have a 2 hour playtime with an hour of downtime for dogs. In these Downtimes, dogs are crated. The reason this is done is to keep dogs from getting over-stimulated, over stressed, over tired and cranky increasing the possibility of a dog fight. There is no benefit to an over stimulated, over stressed, over tired cranky dog.
- **Your dog may pick up a parasite, tick or fleas** - Most Daycare facilities are pretty good at keeping parasites at bay. However, if a dog had been running and playing on a trail yesterday and had picked up an internal parasite, fleas or ticks, Today, that dog and yours are running, playing, kissing and grooming each other.....well, its possible to get parasites, ticks and fleas. In all fairness, your dog could get parasites, ticks and fleas anywhere other dogs are- daycares, dog parks, trails, your neighborhood. Its just more of a possibility when your dog is around other dogs a lot. A fecal to your vet to check for parasites might be a good idea at least 4 times a year if you frequent daycares or dog parks. Tick and flea checks on your dog are always a good idea every time you go home from anyplace where a lot of dogs have been.
- **Daycares are not open every day**, so if you need pet care or want to pick up your pet on a Sunday or Christmas, these facilities might not be available. Very few Daycare facilities are open 365 days per year. A good Professional Pet Sitting Company has pet care 365 days per year.
- **Daycares may not be there for you in an Emergency** - if you have a family emergency, there may not be availability. A good Professional Pet Sitting Company generally will always help with pet care in an emergency.
- **Cuts, scrapes and bruises** - This is inevitable when dogs are running, playing, rough housing, jumping on each other, play biting each other, skidding, and the list goes on. Its like kids on a playground, someone will go home with a skinned knee.

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When considering Daycare vs Mid Day Let Out, please know your pets.

These are a few pets that are not good candidates for Daycare;

- **Shy pets** - shy pets really do better in a one on one mid day visit rather than being dropped off at a busy daycare. I've seen shy pets huddled up in a corner, stressed just waiting to get out of there.
- **Dogs that do not like other dogs** - a fight waiting to happen. If they are home getting one on one attention in your yard, they will be away from other dogs.
- **Dogs that insist they are always the boss with other dogs** - a fight waiting to happen. Again, If they are home getting one on one attention in your yard, they will be away from other dogs.
- **Dogs that tire easily** - they will just get cranky and not happy. If they are with a pet sitter and start to get tired, they can just find their bed and take a nap.
- **Dogs with any health issues** - they need to be home, only 100% healthy pets should be at a daycare with other dogs, for the well being of your dog with health issues
- **Dogs that are elderly, arthritic, joint problems** - dogs in this category should be home, its just not fair to them with all the pouncing and jumping not to mention how painful arthritis and joints can be.
- **Dogs that get over stimulated** - again a fight may happen. These dogs do much better with less things going on around them with just one on one attention.
- **Dogs that get anxiety when there's too much going on** - These dogs like to control the room and feel they must calm everyone down, they run around biting other dogs backs which is a dog sign for that dog to calm down but it's just too much fun, so your dog runs around and around, wearing herself out because no one is listening.

Sometimes, when people pick up their dogs, they pick up exhausted dogs and for the happy go lucky high energy dogs, that's a good thing but for others that exhausted dog, who had been running and running in a panic all day, may not be having a good time. This is when you really need to have at least 2 people who know dog posture (not a daycare worker or someone who works there) go with you and observe your dog. Is all that running around good, are they really having fun or is that miserable exhaustion full of anxiety and nervousness.

If you are considering a Pet Sitting Company, here are a few links to information to help you

[Top 10 Things to look for in a Pet Sitting Company](#)

[What to look for in a Pet Sitting Company](#)

[Advantages and Benefits of using a Pet Sitting Company](#)

[Tips to get the Most out of your Pet Sitting Experience](#)

[5 Ways Pet Sitting company keeps you and your pets safe](#)

If you are considering a Daycare, here are a few things to look for;

- **The facility show look and smell clean** - some dog smell is expected but shouldn't be unpleasant.
- **The facility shouldn't smell musty, moldy or too chemical** -too much of a harsh chemical is not good for dogs or people. It doesn't take much to kill bacteria. Musty, moldy or unclean smells may mean that they are not cleaning correctly and that germs and bacteria aren't being properly killed.
- **You shouldn't see things in disrepair, rusty, rotting roof** - The facility should be keeping up with their maintenance, if not maybe there is a reason, poor management, clients leaving, etc. Plus you do not want your pet to chew or cut themselves on anything.
- **A tour of where your dogs will be is a must** - unplanned tours are better, so you can see things as they are not cleaned up for your Tour. Be aware that any dog facility is not pretty before clean up but it shouldn't be built up dirt that has been there for a few days. You can tell the difference.
- **There should be separate area for young pups away from the big rambunctious boys** - There should be special areas for puppies, small dogs, old dogs and Rambunctious dogs - **THIS IS IMPORTANT.** It could be the life and death of your dog. True Story in NH - One of our clients had a fox terrier puppy and wanted to bring her puppy to daycare because she wanted her puppy to "play" all day. She brought him to a

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local daycare and on the same day, 2 new big dogs about 8 years old, also came that day. The puppy thought it was sooooo much fun, grabbing the long fur on one of the dog's chest, apparently, this dog tolerated it for a few minutes then grabbed the puppy by the back of the neck shook him violently.....puppy did not survive :(This puppy should not have been allowed to mix with the big boys, there are a few other things that were wrong with this picture, but this was the biggest problem.

- **What is there protocol for disease prevention** - most facilities have very good disease control with disinfectant and requiring up to date vaccines.
- **What is there protocol for parasites** - most facilities do a great job as keeping their facilities parasite free, but please know, that if a dog goes on a trail walk the day before and comes to daycare today, the facility will kill any parasites that may shed in the facility, but if the dogs are kissing and grooming one another, they can spread the parasites to one another. It's good to check for parasites with your vet at least 2-4 times a year, more if you frequent places with many dogs, such as daycares and dog parks.
- **What is there protocol for a dog fight** - if dogs start fighting, how do they safely break it up fast.
- **What is there protocol if there is a fire** - All facilities need a fire protocol to get all pets out of the building safely. Also ask about the sprinkler system, when was it last maintained and tested.
- **What is the person to dog ratio** -should be one person in the group for every 20 dogs. This is for your dogs' safety. That is still ALOT of dogs for one person to keep an eye on. Attendees should be continually walking around and watching the dogs. The person should not be sitting, texting or on Facebook!
- **Is there certain drop off and pickup times?** - some facilities want dogs dropped off all in the same time frame and picked up later around the same times. In essence, this makes sense because all the dogs get all excited when dogs enter or leave and then they settle down. Dogs entering and leaving are the times that problems happen the most, dog fights, etc. So, some facilities won't accept dogs after a certain time for safety.
- **What is the earliest I can drop off** - If you start work at 7am and the earliest they open is 8am, this won't work for you
- **What is the latest I can pick up** - If you work until 6pm and there latest pick up time is 5pm, this won't work for you
- **Does it cost extra if I'm too early or too late or are the doors locked** - in the case of not picking up in time you would pay a boarding fee, but many facilities charge a early or late fee if someone needs to be there for you

The best dog for Daycare

- **Non stop high energy dogs that get along with every dog they meet.** Do you have one of those? A dog that will play non stop for 4 plus hours. This is the perfect dog for daycare.

Dogs that are not a candidate for Daycare nor Mid Day Let Out

- **Dogs that are aggressive towards people, dogs that have bitten people.** For safety of all employees, you should never consider your aggressive or biting dog for either of these services.

If you still want to use a daycare, we have two clients whose dogs do better if daycare and mid day visits are alternated, such as mid day visits are scheduled for every Mon-Wed-Fri and use Daycare every Tues-Thurs. the constant go go go for these dogs was too much. They were cranky pants at home.

If you think that a great Professional Pet Sitting Company sounds more you style, please feel free to use my guides above to find the right one for you in your area. Even though you may not be in my area, if you have any questions about pet sitting, please don't hesitate to call or email me. I love helping if I can!!

Why don't you provide references?

We have a non-disclosure policy. We can not give out any personal information on any clients. We have many high profile clients, judges, lawyers, police officers, CEOs, etc. Plus, our clients all lead busy lives and we do not want to inconvenience them in any way. We value their privacy.

Keep in mind, a reference can be anyone, a family member, best friend, etc. No one will give you someone who will give you a bad reference. For that reason, we do not think asking for a reference is beneficial.

If you wish to check us out, ask a business. A business does not want to give out a bad reference because they want your business. Here are two businesses you may call -

Vangie Collins at [VC Lampworks](#) 321-2260 Vangie was a client with her beloved Rudy, Vangie makes incredible hand made glass cremation beads. Her amazing work was featured on NH Chronicle.

Dan Terry at [Dan Terry Productions](#) 888-3535 Dan was a client with his beloved Davidson. Dan is a professional DJ and Travel Agent

Check out our Google+ and Facebook page for more 5 star reviews

Testimonials

You can see all of our many testimonials on our website - [Testimonials](#)

- **Kendra** - Before we found your service, we had not been on a vacation in years because I couldn't think of putting my babies in a kennel. Now that we found you, I feel free to travel the world. I can't believe how wonderful it is to know you and your staff are caring for my babies. THANK YOU.
- **Elaine** - Thank you for all your expertise in animal behavior. We didn't know what to do when we adopted our sweet angel from the rescue. With your help we persisted and she is the love of our life.
- **Catherine** - I can't thank you enough for all the care you provided to our pets when my husband was rushed to the hospital. With one phone call, you took over and I could give my full attention to my husband. Thank you so much for your help.
- **Linda** - I just wanted to write a little note to THANK YOU for taking such great care of Scooter while we were out of town. This being the first time ever, that Scooter has been left alone for several days and cared for by someone other than Ed or I. He was happy and playful upon our return - so I know that he was very well taken care of in our absence. Thank you from the bottom of our hearts (Scooter's too)
- **Maureen** - You provide so much more than just potty and playtime - you provide comfort and care and peace of mind to our furry family members in such capable compassionate hands backed by the expertise to handle our pets special needs. Your extra care and advice gave us months that we may not have had. Those memories are priceless and will always be with us - as will our thanks to all of you. With greatest appreciation
- **Vangie** - We were introduced to Professional Pet Sitting several years ago when my little Rudy needed extra daytime care and attention. We were so impressed that we decided to trust the service so that we could go on vacation...something we hadn't been able to do because we just couldn't trust a kennel again. Boarding her in a kennel had always ended with Rudy being downright mad at us. She sulked, wouldn't eat, and was just SO unhappy. After leaving her in the care of Professional Pet Sitting, Rudy's behavior always told us that she had received lots of TLC!!! She was happy to see us!!!! As a matter of fact, I think I was a little jealous. Well, Rudy has since then passed away, but I will be forever grateful to Dori and her staff! Thank you Dori...for all you do, and for how much you care!
- **Joyce** - I had never used a pet sitting service before so naturally I was skeptical...My puppy dog is my son and he only deserves the best! Back in February I needed to go in for heart surgery which means I would not be able to walk my puppy dog during lunch for at least 2 months...My husband works and so does all of my family...I was beside myself because I had a 2 year old puppy dog that NEEDS lots of exercise (he is walked 3-4 times per day)...I decided to try Professional Pet sitting Etc BEFORE I went for surgery to ensure they would be a good fit...My husband and I were very impressed with their solid practice of ensuring pets are taken good care of..Our puppy dog loves all the pet walkers and they love him...I thought we would only use them for my recovery time but we have decided to keep them coming because they are so reliable, reasonably priced (I know this because I had to use another pet sitter up north for my brother when he had a stroke), and trustworthy...We are so pleased we have the extra support we need...THANK YOU Professional Pet sitting Etc for making our lives more peaceful and our puppy dog happy :)

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- **Patricia** - I used Prof. Pet Sitting for over 10 years. I liked that almost always the same pet sitter came, so my cats got to know them, and that if something happened and the assigned pet sitter couldn't make it, PPS would send someone else. As my cats aged, it became important that they had a bond with the sitter; I travel quite a bit, sometimes for as much as 2 weeks at a time. I used to joke that the cats loved the sitter more than me! As my cats aged, the pet sitter was even more alert with them. When my little Shadow (age 16) had to be euthanized, the sitter was as upset as I was. On my last trip, a cruise, my Bashir (age 19) started failing, and the pet sitter noticed the change. PPS got in touch with me right away, as well as my adult daughter who lives nearby. The pet sitter started staying longer (at no extra charge) so Bashir wouldn't be alone. By the time I got home I had to let go of Bashir too, and the pet sitter was just as upset as before. The people I've had come out from PPS have all been caring and my cats loved them. I think they're great, and love the peace of mind I had when they were caring for my cats.
- **Kate** - I have used Professional Pet Sitting since 2004. Dori is extremely organized and this creates a great confidence in her reliability. Her pet sitters are friendly and our dogs love them. This gives us a great deal of relief that when we go on vacation, we can trust that our dogs will be well taken care of in our own home. We use PPS on a regular basis and they are very reliable and thorough!
- **Eva** - I've used Prof. Pet Sitting since 1995. The sitters have always been wonderful and compassionate. It gave me great peace in the thoroughness of how they got to know my pets and how I feed, walk and care for all of my pets that I have had in these past years. Dori has been there for me when a few of my pets passed away. What comfort. I have always paid by credit card. I will be going away the day after Christmas and I am already booked with my favorite sitter! I love this service.
- **Jeff and Karin** - While we lived in Nashua, NH from 1998 to 2012, we always used Professional Pet Sitters to watch our cats while we were on business trips or vacations. We were always completely pleased with the reservation process and the care given to our cats. The pet sitters always left notes about the cats and even called us to notify us that our power was out during a severe winter storm but the house was warm enough for the cats. We never had any doubts about leaving the cats as we knew they were in caring hands. Most often, we had the same pet sitters, so the cats became accustomed to their caregivers. The petsitters also brought in our mail and any packages. We highly recommend Professional Pet Sitting, Etc!
- **Brenda** - "Dorinne sets the bar to the highest standard when it comes to pet care. Her company, Professional Pet Sitting, ETC is the utmost professional service for tending to her clients' pets. I have used her company's services for several years now and have been more than pleased. Here's a list of just some of the examples of exemplary care she provides:
 - 1) She retains not one, but two house keys of her clients. Why? So that if a sitter is unable to make a house visit in rare circumstances, another key is ready as a backup to another sitter.
 - 2) My payment info and keys are on file and at hand so that when I've had to call for emergency pet-sitting, there is no gap in service.
 - 3) My sitter comes to my house to tend to my cats. When I arrive home, they're so unstressed by the situation that I can tell they were well cared for.
 - 4) Need the sitter to look after your plants, bring in your mail, take out the garbage? No problem.
 - 5) Need her to perhaps come by the house to check on things (even when no pets are home)? No problem. I can't give enough accolades to Dorinne and her pet sitting services, I know she is very aware of animal care and has their best welfare in mind at all times, as do her sitters."

If I register NOW, do I have to use your services right away?

No, once you complete your online registration, you will be a computer click away to making a reservation for your pet care whenever you may need it, even if you do not need pet care until next year !

You can use us as little as you need or as much as you need.

Maybe you need Monday - Friday Dog Walking/Mid Day Let Out every day while you are at work

Or just one supper visit a year when you go to Boston for the day

or every day visits while you go on your annual week's vacation to California

or 3 times a day visits when you go on your business trips

or you get rushed to the hospital next year (hope that never happens)

but whatever your pet care needs, once you have completed your registration, you are all set, ready to go for pet care.

Our best advice is to register when **YOU DO NOT NEED PET CARE SERVICE!!** This way you can fill out all of your home and pet care information when you are not in a rush. You can really think about what you want us to know. The more information we know about your pets, the easier it is for us to care for them.

How do I sign Up?

It's Easy!

[Go to our Professional Pet Sitting Etc. Website](#)

You have already filled in the New Client information and that is why you have received this E-Book

Then just simply send me a return e-mail stating you want your username and temporary password.

Click on "[Client Login](#)" in the upper left of our Home Page

Within 24-48 hours, You will receive it.

Fill in all of your home and pet care information. Call in your credit card information to our office. Decide how you wish to get us keys.

Once that is all complete, your are now ready to make reservations. You and your pets will be happy you did !!